

ANSH VAGHELA

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Portfolio: - www.anshvaghela.com

WORK EXPERIENCE

Logitech Inc. - California, USA

April 2021 – August 2021

Design Project Manager

- Delivered a successful product design roadmap by leading team of 5 and implementing Scrum-ban methods to address the needs of disabled gamers. This included User Research, Product Research, Concepting, and Prototyping.
- Assessed the impact of sustainable packaging on carbon footprint, user perception, and product packaging, potential to reduce the carbon footprint of the products by 70%.
- Conceived and introduced a project sorting sheet that eliminates the waiting period of Google drive folders for each directory, reduced the time it takes to get to any project folder location on Google drive by more than 50%.

Northeastern University IT Support - Boston, USA

September 2020 – April 2022

Academics Technology Lead

- Led an team of 6 IT technicians as a project lead to develop an improved mobile teaching platform while integrating it within the current classroom technology aimed at improving classroom experience.
- Collect user stories to maintain product backlog and build user personas to address specific pain points, increasing the number of first adopters from 8 to 23.
- Recruitment, training, and scheduling of the technicians to troubleshoot the various incidents across the university.
- Draft, design, and publish knowledge base articles for the university, improving feedback ratings by 20%.
- Created a lean schedule for the technicians to provide full coverage reducing the operation cost by 500,000 USD

Maersk Training DWC LLC - Dubai, UAE

August 2016 – November 2017

Business Development Executive

- Increased customer satisfaction by 40% through interpretation of over 1,500 customers and drove improvements to the facilities.
 - Coded a semi-automated tool in MS-Excel to enhance the course calendar planning process, decreased the planning time by 150 hours.
 - Spearheaded the customer outreach project on MS Dynamics CRM, Increasing the reach from 50 to 1800 leads contacted per month.
 - Quality testing of simulators programs, documentation, and scheduling of pilot courses as part of a cross-functional team developing a program for the promotion of rig drillers, improvement in driller test results of 50% observed.
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CERTIFICATION

Certified Scrum Product Owner

February 2022 – February 2024

Issued by the Scrum Alliance (*Certificant ID: 001317263*)

SKILLS

Technical - MS Office Suite | MS Project | JIRA | Google Suite | Unity 3D | Trello | C# | Excel VBA and Macros | Python | Azure | Monday.com | Service Now | Mural Boards | Google Suite

Domain - Project Management | Lean Product Development | Agile Development | Market Study Research | Customer Outreach | Data Analysis | Scrum | Kanban | Business Requirements | Data Visualisation

EDUCATION

Northeastern University - Boston, USA

January 2020 – April 2022

Master of Science, Project Management with Concentration in Agile Methodologies

Relevant Courses – Advanced Agile Management, Lean Product Development, Agile Governance, Negotiation & Mediation, Risk Analysis, Scope and Schedule Management, Leading Technical Teams

Birla Institute of Technology and Science – Pilani, Dubai, U.A.E.

September 2012 - July 2016

Bachelor of Engineering with Honours, Mechanical Engineering